



June 2020

ParentPay

Dear Parents/Carers,

I am writing with details of how you can access the secure website called ParentPay. This is the e-payment method the school uses for **all payments**, including diner money, trips and music lessons.

Already have a ParentPay account?

If you already have a ParentPay account, either with our school or another ParentPay school, you can simply login to that account and add other children via the Add a child tab on your home page. You will need the activation username and password to do this, which is included in this pack.

New to ParentPay?

You have a secure online account, activated using a unique activation username and password: you will be prompted to change these and to keep them safe and secure as your Username and Password for future logins.

If you have two or more children at a ParentPay school, you only need to activate one account to create your 'main account' and then add your other children via the Add a child tab on your home page.

Please refer to the attached letter to activate your account via the Account login area on the home page of this site. Details are shown overleaf from the website.

ParentPay holds an electronic record of your payments to view at a later date. Once you have activated your account you can make online payments straight away.

Please do not hesitate to contact me on 01562 512880 if you need assistance.

Yours sincerely,

Jessica Bushell
Chief Operating Officer

WELCOME TO PARENTPAY

Trusted Cashless School Payments

[Schools – Find out more](#)

[Parents – Get started](#)



GET STARTED

If your school is using ParentPay you should receive communication with account activation details from your school.

If you haven't received any, contact your school and request ParentPay login details.

Once you have your account details you can log in online at [parentpay.com](#). Look for the 'Login' button at the top right.

If you would like to use ParentPay on your smartphone, just bookmark the login page to your home screen for easy access.

ParentPay has been designed from the ground up to work great on tablets and phones as well as desktop computers, so there's no need to use up precious memory downloading extra apps.

Don't worry about compatibility either. The vast majority of Android, iOS and Windows Phone devices will be able to run ParentPay.



WHAT CAN YOU DO WITH PARENTPAY?

School Dinners – View menus and check dietary and nutritional information. You can book and pay in advance or let your child choose in school with a daily spend limit.

Trips – Pay for school trips through ParentPay. Schools can send out invitations to the relevant parents; who can respond with parental consent and provide medical information.

Clubs – Receive advanced notification of clubs, so you can secure a place, book and pay early.

Online Shop – Whether it's student photographs, uniform or equipment, you can purchase items online. Check item information like size and colour prior to purchase.

Communication – Receive important messages from school via email and text.

Payment Options – Debit and credit cards, American Express and PayPoint from over 30,000 shops across the country.